OAKLEY HEALTH GROUP

NEWSLETTER - NOVEMBER 2024



Government issues rallying cry to the nation to help fix NHS

The biggest national conversation about the future of the NHS since its birth was launched on the 21st October 2024, as the entire country is called upon to share their experiences of our health service and help shape the government's 10 Year Health Plan. Members of the public, as well as NHS staff and experts, will be invited to share their experiences, views, and ideas for fixing the NHS via the Change NHS online platform, which will be live until the start of next year, and available via the NHS App.

The public engagement exercise will help shape the government's 10 Year Health Plan which will be published in spring 2025 and will be underlined by 3 big shifts in healthcare:

- hospital to community
- analogue to digital
- sickness to prevention

As part of the first shift 'from hospital to community', the government wants to deliver plans for new neighbourhood health centres, which will be closer to homes and communities. Patients will be able to see family doctors, district nurses, care workers, physiotherapists, health visitors or mental health specialists, all under the same roof.

In transforming the NHS from analogue to digital, the government will create a more modern NHS by bringing together a single patient record, summarising patient health information, test results, and letters in one place, through the NHS App. It will put patients in control of their own medical history, meaning they do not have to repeat it at every appointment, and that staff have the full picture of patients' health. New laws are set to be introduced to make NHS patient health records available across all NHS trusts, GP surgeries and ambulance services in England - speeding up patient care, reducing repeat medical tests and minimising medication errors.

Systems will be able to share data more easily, saving NHS staff an estimated 140,000 hours of NHS staff's time every year, because staff will have quicker access to patient data, saving time that can then be spent face-to-face with patients who need it most and potentially saving lives.

By moving from sickness to prevention, government wants to shorten the amount of time people spend in ill health and prevent illnesses before they happen. As an example, the 10 Year Health Plan will explore the opportunities smart watches and other wearable tech may offer patients with diabetes or high blood pressure, so they can monitor their own health from the comfort of their own home.

The launch of the new online platform will take place at a health centre in east London, where the Secretary of State will meet with the Chief Executive of the London Ambulance Service before the first engagement event involving NHS staff from across the healthcare system as a start to the national conversation.

Source - GOV.UK - Press Release

Government issues rallying cry to the nation to help fix NHS - GOV.UK
https://www.gov.uk/government/news/government-issues-rallying-cry-to-the-nation-to-help-fix-nhs



Please be advised that the Oakley Health Group do not accept any abuse towards our team members. Both our reception staff and GPs have been subject to abusive language, verbal abuse and threats of violence recently. Abuse of any kind will not be tolerated we will deduct you from our patient list and contact the police should you behave in this manner.

Zero Tolerance

Please be kind to our team, they are here to help you.

There will be occasions where they will be unable to give you what you want. This will not be because they want to be rude to you, it will be for valid reasons which involve protocols and NHS guidelines, all of which will have been signed off by our GP Partners.



Movember, the month formerly known as November, was established in 2003 by a few friends over a beer in a pub just outside Melbourne, Australia.

During Movember, men grow a moustache for the month, getting friends, family, and colleagues to donate to their effort, all to raise awareness and funds for men's health - specifically prostate cancer, testicular cancer, mental health, and suicide prevention.

Movember has created a movement of over 5 million supporters across the world, funding more than 1,200 innovative men's health projects across more than 20 countries.

Prostate Cancer UK is one of the main beneficiaries of the Movember campaign. For the last ten years, the amazing efforts of the Mo Bros and Mo Sistas from across the UK have significantly contributed to their research initiatives and have supported men by investing in their services.



If you have been referred by your GP to the MHICS service (Mental Health Integrated Care Service) and been booked a face-to-face appointment, then your appointment will be at the Royal Oak Wellbeing Hub:

Royal Oak Wellbeing Hub
Royal Oak Close, Yateley, GU46 7UD

If you are unable to attend this appointment, please ensure that you cancel it so it can be allocated to another patient who needs it.

There are long waiting lists for these appointments, so it is vital that they are not wasted.

OAKLEY HEALTH GROUP PATIENT INFORMATION

OAKLEY HEALTH GROUP

SEPTEMBER 2024

16728 Prescriptions — Total number of prescriptions issued by clinicians this month

18435 Appointments — Total number of appointments booked this month

325 DNA — Total number of appointments patients did not attend this month

18973 Phone Calls — Total number of patient telephone calls this month

6286 Animas — Total number of Anima requests submitted & triaged this month

TRAINING



The Oakley Health Group will be CLOSED

from 12.30pm - 6.30pm
on
Tuesday 19th November 2024

for essential staff training organised by Frimley ICB

Local doctors & nurses will be working, if you need urgent medical advice when we are closed call the NHS 111 service

Urgent treatment, walk-in and minor injury centres will be open

A&E or 999 only for those who are seriously injured or critically ill

PATIENT PARTICIPATION GROUP (PPG) UPDATES

Dr Thomas Forster joined us at the September meeting. He started with the practice at Hartley Corner Surgery 9 years ago and became a GP Partner 4 years ago. His responsibilities include:

- Willow Gardens Care Home with Dr Kirsty Riggs
- Immunisation lead – clinical queries, eligibility etc – throughout the pandemic
- Mental Health Lead – Supervisor to Mental Health Practitioners in OHG and Mental Health Integrated Care Service (MHICS)

Royal Oak

The Royal Oak Wellbeing hub is up and running. Annie Kaye, Emma Johnson, and Sharon Burns are Mental Health Practitioners within OHG. MHICS are now based there 3 days a week to see patients in the consultation rooms. Richmond Fellowship (now called Waythrough) is there on a Friday to help patients who have been off sick long term to find a way back into work. Samaritans is also at the site. Citizens Advice Bureau are not there every day and are looking at alternative days to find a time that suits for a drop-in clinic.

Work to Rule

The British Medical Association (BMA) has given GP surgeries up to 10 options to choose from to send a Collective Action message to Government saying they are lacking in funding. OHG have chosen 3 of the 10 rules:

1. Shared Care Agreements (SCA)- GPs are not prepared to sign any future private medication SCAs issued by a private clinician. Any NHS shared agreements will continue to be prescribed where agreed by a GP.

2. Unpaid Work- Suture Removal: Last year 471 appointments were not funded taking up 235 hours of clinician time which OHG feel could be spent on better patient care. OHG has given Frimley Park Hospital 3 months' notice that they will not be doing clip or suture removal which means patients will have to return to FPH to have clips/stitches removed. It is hoped that with time, FPH may agree to fund these appointments at OHG in the future.

3. Safe Working Guidelines (SWG)- Under the SWG there is a limit to the amount of same day appointments. Once OHG has reached its capacity for that day, patients will be redirected to the Pharmacy, NHS 111, Urgent Care Centres. Under 5's and Red Flagged patients will be prioritised and clinicians will focus on those most in need.

Please feel free to contact any member of the PPG committee if you have a question. We are your voice.
Please note we cannot discuss any medical problems or any complaints – these should be dealt with OHG directly.



If you would like to give the Patient Participation Group (PPG) your feedback, email frimleyicb.ohg.communications@nhs.net & include the title "PPG"