

Information available from Oakley Health group under the Freedom of Information Act (our publication scheme)

Information covered by this scheme is only about the primary, general or personal medical services we provide under contract to the National Health Service.

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
Class1 - Who we are and what we do <i>(Organisational information, structures, locations and contacts)</i>		
Doctors in the practice	our website our practice leaflet	Nil
Contact details for the practice	our website our practice leaflet	Nil
Opening hours	our website our practice leaflet	Nil
Other staffing details	our website our practice leaflet	Nil

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
Class 2 – What we spend and how we spend it <i>(Financial information relating to projected and actual income and expenditure, procurement, contracts and financial audit)</i>		
Total cost to the CCG/LHB/HSSB of our contracted services.	Hard copy	Nil
Audit of NHS income	Hard copy	Nil
The average pay for GPs working in the surgery	Hard copy our website	Nil

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
Class 3 – What our priorities are and how we are doing <i>(Strategies and plans, performance indicators, audits, inspections and reviews)</i>		
Plans for the development and provision of NHS services	None Held	
Performance data including performance against targets	Hard copy	Nil
Inspection reports by regulators: the CQC, HIW, RQIA and HSCB and any other regulators	Hard copy	Nil

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
Class 4 – How we make decisions <i>(Decision making processes and records of decisions)</i>		
Records of decisions made in the practice affecting the provision of NHS services	Hard copy	Nil

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
<p>Class 5 – Our policies and procedures</p> <p><i>(Current written protocols, policies and procedures for delivering our services and responsibilities)</i></p>		
Policies and procedures about the recruitment and employment of staff	Hard copy	Nil
Internal instructions to staff and policies relating to the delivery of services	Hard copy	Nil
Equality and diversity policy	Hard copy	Nil
Health and safety policy	Hard copy	Nil
Complaints procedures (including those covering requests for information and operating the publication scheme)	our website	Nil
Records management policies (records retention, destruction and archive)	Hard copy	Nil
Data protection policies	our website our practice leaflet	Nil
Policies and procedures for handling requests for information	our website our practice leaflet	Nil
Patients' charter	our website our practice leaflet	Nil

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
Class 6 – Lists and Registers		
Any publicly available register or list	Nil Held	

Information to be published	How the information can be obtained (e.g. hard copy, website)	Cost
Class 7 – The services we offer <i>(Information about the services we offer, including leaflets, guidance and newsletters produced for the public)</i>	our website our practice leaflet	Nil
The services provided under contract to the NHS	our website our practice leaflet	Nil
Charges for any of these services	our website our practice leaflet	Nil
Information leaflets	our website our practice leaflet	Nil
Out of hours arrangements	our website our practice leaflet	Nil